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GC re Cocoon Vehicles Lt  
The Old Co-Operative, , 36 Holbrook Road, Belper,  
Derby, DE56 1FE, GB

## Instruction to your bank or building society to pay by Direct Debit

Customer Name or Company name

Service User Number

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Name(s) of account holder(s)

Reference

Bank/Building Society account number

**Instruction to your Bank or Building Society**

Please pay GC re Cocoon Vehicles Lt Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with GC re Cocoon Vehicles Lt and, if so, details will be passed electronically to my bank/building society.

Branch sort code

Signature(s)

Name and full postal address of your Bank/Building Society

Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit GC re Cocoon Vehicles Lt will notify you 3 working days in advance of your account being debited or as otherwise agreed. If you request GC re Cocoon Vehicles Lt to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by GC re Cocoon Vehicles Lt or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when GC re Cocoon Vehicles Lt asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.